



## Refund Policy for International Students

This refund policy applies to the tuition and boarding fees.

Reason for Refund	Notification Period	Refund
<b>Tuition &amp; Boarding Fees</b>		
Student's application for a student visa is unsuccessful	Prior to agreed starting day	All fees paid less \$500 for administrative expenses
Student with a student visa withdraws	Less than one Term's Notice	Refund of unexpended Tuition fees less penalty of one terms tuition fees. Full year Boarding fees are payable
	At least one Term's Notice	Refund of unexpended tuition fees. Full year Boarding fees are payable
If Penrhos College withdraws the offer, fails to provide the program offered or terminates an Education Service before or after the semester or Education Service commences	Prior to agreed starting day	A full refund
If Penrhos College withdraws a student because the student has seriously breached international student visa conditions or Conditions of Enrolment, Business Regulations or Penrhos Policies & Procedures, after the semester commences	After course commences	No refund of the current semester's fees and annual boarding fees and full refund of subsequent semester fees
<b>Other Charges</b>		
The following fees are non-refundable: <ul style="list-style-type: none"> <li>• Application Fee</li> <li>• Confirming Fee</li> <li>• Sundry Charges</li> </ul>		

*Note: In accordance with the Education Services for Overseas Students Legislation Amendment (Tuition Protection and Other Measures) Bill 2011: Tuition and Boarding fees will not be collected prior to the course commencement.*

## **Obtaining a Refund**

In order to obtain a refund, the party initiating the cause for refund is required to notify the other party in writing.

For students who are forced to withdraw for reasons of a compassionate nature or where the reasons are deemed to be reasonable and genuine, Penrhos College may give consideration to increasing the amount of refund otherwise due or waiving the requirements. This will be considered on a case-by-case basis at the discretion of the Director of Finance and Administration and the Principal

Refunds will normally be made payable to the designated debtor for the student (as held in our Synergetic database).

*Note: This policy does not remove the right for further action under Australia's consumer protection laws.*